







Navigating MY AGED CARE in 6 steps

1 Registration or Referral 	2 Phone Assessment 	3 Comprehensive Assessment + 	4 Approval 	5 Home Care Package Assigned 	6 Financial Assessment 
<p>Who? You/Your Representative Your referrer MAC team</p> <p>How? Call 1800 200 422 (referral can be online)</p> <p>How Long? 10 minutes</p> <p>What's needed? Your details Medicare Card</p> <p>Result: You're in the MAC system</p>	<p>Who? You/Your Representative Your referrer MAC team</p> <p>How? Call 1800 200 422</p> <p>How Long? 10+ minutes</p> <p>What's needed? Your needs, Your situation Your current care/services/support</p> <p>Result: Initial Assessment done. Decision to move to 3.</p>	<p>Who? Aged Care Assessment Team/Service (ACAT/ACAS)</p> <p>How? In person at your home</p> <p>How Long? 4-10 wks to schedule 1-2 hrs to complete</p> <p>What's needed? Medicare number Referrals from your doctor Your questions Your health professional contact details Current support you receive.</p> <p>Result: Your needs assessed.</p>	<p>Who? ACAT/ACAS</p> <p>How? ACAT/ACAS and notified by letter to you</p> <p>How Long? 3-6 wks</p> <p>What's needed? Patience 😊</p> <p>Result: You're eligible! You're approved to receive an HCP.</p>	<p>Who? MAC</p> <p>How? MAC notified to you by letter</p> <p>How Long? HCP 1-2 - 6-9 mths HCP 3-4 - 12+ mths</p> <p>What's needed? More patience 😊</p> <p>Result: You've been allocated an HCP and a MAC number (referral code).</p>	<p>Who? You (complete form and submit) Centrelink/DHS (process and assess)</p> <p>How? Aged Care Fees Income Assessment (SA456) form</p> <p>How Long? 1 day to complete 1-3 mths to process</p> <p>What's needed? Your details Medicare Card</p> <p>Result: Your contribution to HCP costs is set. Valid for 120 days</p>